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**CHIME MELODY SELECTION (PLUG-IN)**



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**CHIME MELODY SELECTION (PORTABLE)**

The Plug-in and Portable Chime receivers are ready to operate anywhere at your home. It is a good idea to test the Chime units with the Pressure Mat close together to avoid having to check the units from far apart first.

**CHIME RECEIVERS (PORTABLE AND PLUG-IN)**

The Receivers have an operating distance of 150 metres, but local conditions and the number of walls may affect this. Mounting the Transmitter unit on UPVC door frames or metal surfaces will dramatically reduce the transmission range. In addition transmission range of the wireless signal will be somewhat reduced if the signal is transmitting through a number of walls or ceilings.

**IMPORTANT**

1. Unplug the Pressure Mat from the Transmitter
2. Plug the Plug-in Receivers onto a Mains socket
3. Press the TEST Button on the Transmitter. If it Chimes then the transmitter operates correctly with the receivers. If it does not chime, replace the battery and try again. If still does not chime, contact our support team for help.
4. Install the batteries in the portable receiver and repeat step 3.
5. If by pressing the TEST button you hear a chime, plug the Pressure Mat onto the transmitter and press onto the mat. Try pressing in different points on the mat. If the Mat does not sense the pressure, there is a problem with the pressure mat itself. Contact our support team for help.

**TROUBLESHOOTING**

**Batteries are available on our sites:**  
[www.grandoffers.co.uk](http://www.grandoffers.co.uk) | [www.matonguard.co.uk](http://www.matonguard.co.uk)

1. Insert the end of slot screwdriver into the slot at the bottom of the "Transmitter Unit" case and then gently pry loose the cover. Inside you will see the battery. Replace it with a 12V A23 size battery ensuring the battery polarity matches the internal marking. Close the case
2. Press the TEST Button and see if you hear the Chime from the receiver

**To replace the battery in the Transmitter unit:**

The Transmitter unit comes with a 12V A23 battery already installed.

**Replacing the battery in the Transmitter**

**BATTERY INSTALLATION**



**Need Set-up Help?**

Please call our friendly Customer Services

**Telephone: 020 8660 6404**  
**sales@grandoffers.co.uk | sales@matonguard.co.uk**



**CARE @ HOME-IP300S**

**MAT-ON-GUARD**



**WIRELESS PRESSURE MAT  
 PROTECTING AGAINST FALL ACCIDENTS**

The CARE@HOME-IP300s Wireless Pressure Mat includes:

- ◆ An Electronic Sensor Pressure Mat (72 x 39cm), 4mm thin.
- ◆ A Transmitter Unit which attaches to the Pressure Mat (1m Cable).
- ◆ Mains 240V Plug-in Chime Receiver with 32 Chimes selections .
- ◆ Portable (Battery Operated) Chime Receiver with 32 Chimes selections .
- ◆ **A special Grip Mat is also included to prevent slipping. (NEW)**
- ◆ For Indoor use Only.

**Optional**

- ◆ Up to four (4) Chime receivers can be added (Plug-in and Portable).
- ◆ Up to four (4) Mats can be joined to form one large area to monitor.
- ◆ Portable and Plug-in receivers can be used combined with the same Mat.

**PLEASE NOTE**

On rare occasions of random activation the Receivers must be reset:

**For the Plug-in Receiver**  
 Hold down the Chime Playback button then plug the receiver into mains then follow the programming instructions.

**For the Portable Receiver**  
 Remove the two batteries and while holding the Chime Playback button down re-insert the batteries then follow the programming instructions.

**PORTABLE AND PLUG-IN CHIME RECEIVERS CAN BE COMBINED**  
 PLUG-IN or PORTABLE CHIMES CAN BE USED WITH THE SAME PRESSURE MAT

*Plug-in and Portable Receivers*



Up to four additional Chime Receivers can be added to your **CARE@HOME-IP300s** setup.

You have a choice of either Plug-in Receivers or Portable (Battery Operated) Receivers.

The additional receivers can be ordered from our websites or by contacting us directly.

**ADDITIONAL CHIME RECEIVERS**

**GRIP MAT INCLUDED**

A **Grip Mat** is included with your product. The Grip Mat is great for helping prevent mat slippage on hard floors and 'creeping' on carpets and offers outstanding performance. Made from a soft PVC foam designed to provide maximum grip. Simply lay **under** the electronic pressure mat.



**OPTIONAL FLOOR COVER MATS**

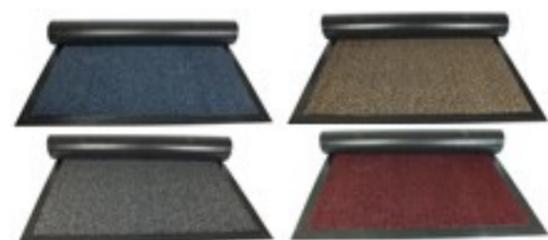
Please remember that you **MUST** cover the pressure mat with some sort of a cover mat (perhaps a bath mat) to protect it.

However, we offer a selection of Quality custom Cover Mats on our websites.

The standard size of 60cm x 90cm in four colours are made to accommodate the size of the electronic pressure mat.

- Economical, yet effective and attractive cover mat.
- Slip and stain resistant PVC backing.
- Available in 4 attractive colours.
- Attractive 'mottled' design hides dirt
- Cut lengths available

But if different sizes or colours are required please let us know and we will be happy to quote you.



Up to 4 Receivers (Portable and/or Plug-in) can be used in one system.

heard and the programming is finished.

3. To exit the programming mode, press and hold the "Chime Selection" Button again or wait for a further 10 seconds until a "beep-beep" is heard again. The Receiver is now "Paired" with the Transmitter.

2. Press the Button on the Transmitter and an audible beep will be heard waiting mode.

1. On each receiver, select and press the "Chime Selection" Button for 10 seconds. An audible "beep" will be heard. The Receiver is now in a waiting mode.

To Program:

The Receivers can automatically learn the frequency of the Transmitter. This is useful if you wish to use more than one Chime Receiver or require a replacement.

**HOW TO PROGRAM THE TRANSMITTER—RECEIVERS**

1. Insert the 2 x AA Batteries in the Portable Chime Receiver
2. Plug the Plug-in Receiver in any near-by 240V Mains socket
3. Press the TEST button on the Transmitter (A blue light will show above the button)
4. Both Chime Receivers should chime (If they don't follow the Programming procedure outlined in this booklet)
5. Connect the Transmitter to the electronic pressure mat
6. Apply pressure onto the pressure mat and the Chime Receivers should sound. (If they don't, please contact us for assistance)

This is what you will have to do:

Each **CARE@HOME-IP300s** shipped is already setup and pre-programmed to work right-out-of-the-box.

**SETTING UP**

**INTRODUCTION**

The **CARE@HOME-IP300s** Wireless Pressure Mat is used for patient care and for the prevention of fall accidents of patients suffering from dementia.

Conveniently positioning the mat at the base of a bed or at a door entrance/exit, under a floor mat, it will announce to the carer, with a chime, each time, that the patient is stepped out of bed and attempting to walk away or is wandering.

The unique design of the **CARE@HOME-IP300s** allows even for the use of multiple pressure mats joined together to monitor different areas in a room or create one larger area.

A small radio transmitter is connected to the pressure mat which sends a signal to the receiver chime units when the pressure mat is activated.

The operating range between the Transmitter and a Receiver is approximately 150 metres. But this range may vary depending on any obstructions in between such as thick walls etc.

You can plug the Plug-in Chime Receiver in any 240V Mains socket, anywhere in your home and you will receive a chime sound when the pressure mat is activated.

You can carry the portable chime receiver with you while you are in different areas of the house and you will receive a chime sound when the pressure mat is activated.

**CARE@HOME-IP300s** forms an effective monitoring system that helps the carer ensure the safety of a patient and helps to manage the risk of falls or wandering.

**PLEASE NOTE**

KEEP THESE BOOKLET HANDY AS YOU MAY NEED TO FOLLOW THE ENCLOSED INSTRUCTIONS IN ORDER TO RE-PROGRAM THE RECEIVERS WHEN YOU REPLACE ANY BATTERIES, OR IN CASE THE CHIMES STOP OPERATING